

KINGSLEY

EDUCATIONAL

PTY LTD

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Return Advice

You may return any item at any time, in used, new or in-between condition, except for specials (30 day limit). We will refund a percentage based on condition and saleability (usually around 70%). Full refund is available only for returns within 30 days of purchase when condition is perfect. We expect you will not need to return, unused, too many items of the same type eg. Guides. Please purchase carefully and peruse before buying more of the same. Any items returned without explanation will be taken as used. We cannot give any refund on student materials (Lifepacs, Diag Tests, etc) which have been written in.

Under no circumstances may copyright items be copied.

Kits will only be accepted in full - for example multi-volume handbooks, diagnostic kits, starter kits and audio kits. We will let you know what is missing if you are unsure.

Credits will be available on your account within 14 days. In special circumstances a refund cheque may be requested.

For cheapest return postage refer to the Postage Information section on the inside back page of our catalogue - or ask us. Please package the items securely, so that they cannot slide in the outer wrapping. If returning within 7 days of purchase you can use the same package as you received them in (under 500g may be marked "Return to Sender"). Please fill in every column if you can - estimate if necessary.

Item	Date bought	Invoice No	Price Paid	Used Y/N	Condition	Reason for return

Name _____ Acct _____	These details are true to the best of my knowledge, and I have not copied any part of any of these items.
Address _____	
Phone (____) _____	
	Signed _____